

There are no translations available.

**Live Web Chat** with your visitors ... please visit [www.livechat.hk](http://www.livechat.hk) for latest version and new features

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Allows staff users to chat with clients and other staff users all from one location. Providing many configura

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### Engage Potential Customers

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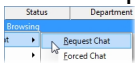
Break down the virtual  by engaging site visitors in real conversation. A "live chat" button can be placed on any page. Visitors can request a live chat session, or a staff user can proactively request to chat with the visitor.

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### Increase Sales: Be Proactive

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Utilize proactive chat features to make the sale — your support staff can be the one to request a chat with the visitor.



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### Department to Client Chats, Conferences and Chat Transference

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Multiple staff users can  a website visitor at the same time, and the live chat system also has t

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### Intelligent Chat Routing

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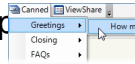
LiveResponse's round-robin chat queuing system manages incoming chat requests from site visitors. C

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### Predefined Responses

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Maximize live chat support efficiency using predefined, or "canned" replies. Managed centrally in the system.



### ViewShare

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Using ViewShare, staff users can easily share their screen through the user's web browser, guiding the user through the process.